PRIVACY NOTICE FOR STUDENTS

https://elementalmusic.app

Last updated October 26, 2026

This notice is for students whose school uses Elemental. It explains what information we have about you, why we have it, and who can see it. If anything is unclear, ask your teacher, or a parent or carer, to read it with you.

Who are we?

Elemental is an app that helps you learn music. It is made by a company called Seasoft Limited. Your school has chosen Elemental for your music lessons and homework.

What information do we have about you?

- Your name and school email address, from your school.
- The classes and year group you are in, from your school.
- The answers you give, your marks, your teacher's feedback and how you are getting on.
- The settings you choose, such as dark mode.
- How you use Elemental, such as the pages you open, when you sign in and the type of device you use.

Why do we have your information?

- So you can sign in and use Elemental for lessons and homework.
- So you and your teachers can see how you are getting on.
- So we can choose questions that are right for you, based on the answers you have given before.
- To make Elemental better. For example, we look at how hard each question is by counting answers from lots of schools together.
- To keep Elemental safe and to fix problems.

If your teacher scans paper worksheets into Elemental, a computer reads your answers to help mark them. Your teacher always checks the marks and can change them.

Who can see your information?

- You.

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- Your teachers and other staff at your school. If your school is part of a group of schools, called a trust, the people who run the trust can see it too.
- A few people at Elemental, when they need to help your school with a problem.
- Companies that help us run Elemental, such as by storing information safely. They can only use it to help us.

Other students cannot see your work or your marks. Nobody outside your school can contact you through Elemental.

What do we never do?

- We never show you adverts.
- We never sell your information.
- We never use your information to train AI.
- We never collect your exact location.
- We never send your name or email address to the tools we use to see how Elemental is used.

Do we use cookies?

Cookies are small files saved on your device. We use them to keep you signed in and to remember your settings. On our public website, we also use them to count how many people visit each page. You can find out more in our Cookies Policy.

Do we use notifications?

If you use our app on a phone or tablet, we may send you reminders about homework and practice, but only if you allow notifications. You can turn them off at any time in your device's settings.

How long do we keep your information?

We keep your information while your school uses Elemental. If your school asks us to delete it, we do so within 14 days, and remove it from our backups within 90 days.

What can you ask for?

You can ask to see the information we have about you, to correct it if it is wrong, or to delete it. You can also tell us if you do not want us to use it in a certain way.

The easiest way is to ask your teacher. You can also email us at privacy@elementalmusic.app, and we will work with your school to help you.

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If you are unhappy with how we use your information, you or a parent or carer can tell the Information Commissioner's Office, which makes sure organisations look after people's information properly, at ico.org.uk.

Where can you find out more?

If you use Elemental without a school, or you would like more detail, ask a parent or carer to read our full Privacy Policy with you.

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